

MICHELLE L. CARPENTER
Executive Director

ROSWITHA KONZ, M.A.
Clinical Director

JANAE OETKEN, CCDCIII
Clinical Supervisor



July 30, 2026

We are writing to let you know that your provider, Brittany Schroeder, PMHNP, will be leaving our agency, with her final day being **August 20, 2026**. We are grateful for Brittany's dedicated service to our community and clients, and we wish her all the best in her next chapter.

To ensure your care continues seamlessly, we are pleased to welcome **Sarah Terpstra, PMHNP**, who will be joining our team on **September 1, 2026**, and assuming Brittany's caseload.

What This Means for Your Upcoming Appointments

- **Your Appointment Date & Time:** All appointments currently scheduled with Brittany Schroeder will automatically be transferred to Sarah Terpstra for the **exact same date and time**. You do not need to call to reschedule.
- **Prescriptions & Care Continuity:** Your ongoing treatment plan and prescription needs will continue without interruption.

We understand that transitioning to a new provider can bring questions. Our goal is to make this change as comfortable and smooth for you as possible. Sarah brings a wealth of clinical expertise and a compassionate approach to mental health care, and we are confident you will be in excellent hands.

If you have any questions, need to update your contact information, or wish to adjust your scheduled appointment, please feel free to reach out to our front desk team at 605.996.9686 (choose option 2).

Thank you for trusting Dakota Counseling Institute with your care and wellness.

Sincerely,

A handwritten signature in black ink, appearing to read "Roswitha Konz", written over a horizontal line.

Roswitha Konz, MA, LPC, QMHP
Clinical Director

MENTAL HEALTH

910 West Havens • Mitchell, SD 57301
605-996-9686 • fax: 605-996-1624

PATHWAY

900 West Havens • Mitchell, SD 57301
605-996-3723 • fax: 605-996-1126

STEPPING STONES

901 South Miller • Mitchell, SD 57301
605-995-8180 • fax: 605-995-8183